



Privacy Policy

Our practice is committed to best practice in relation to the management of information we collect. This practice has developed a policy to protect patient privacy in compliance with privacy legislation.

Our policy is to inform you of:

- the kinds of personal information that we collect and hold,
- how we collect and hold personal information,
- the purposes for which we collect, hold, use and disclose personal information,
- how you may access your personal information and seek the correction of that information,
- how you may complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint,
- whether we are likely to disclose personal information to overseas recipients. What kinds of personal information do we collect? The type of information we may collect and hold includes personal information about:
 - Your name, address, date of birth, email and contact details,
 - Medicare number, and
 - Your health information and other sensitive information.

How do we collect and hold personal information? We will generally collect personal information:

- from you directly when you provide your details to us,
- from a person responsible for you, and
- from third parties where the Privacy Act or other law allows it.

Why do we collect, hold, use and disclose personal information?

In general, we may collect, hold, use and disclose your personal information for the following purposes:

- to provide health services to you,
- to communicate with you,
- to comply with our legal obligations which may include mandatory notification of communicable diseases, and
- to help us manage our accounts and administrative services.

For further information, contact (02) 9900 5500 or reception@harbourneurologygroup.com.au